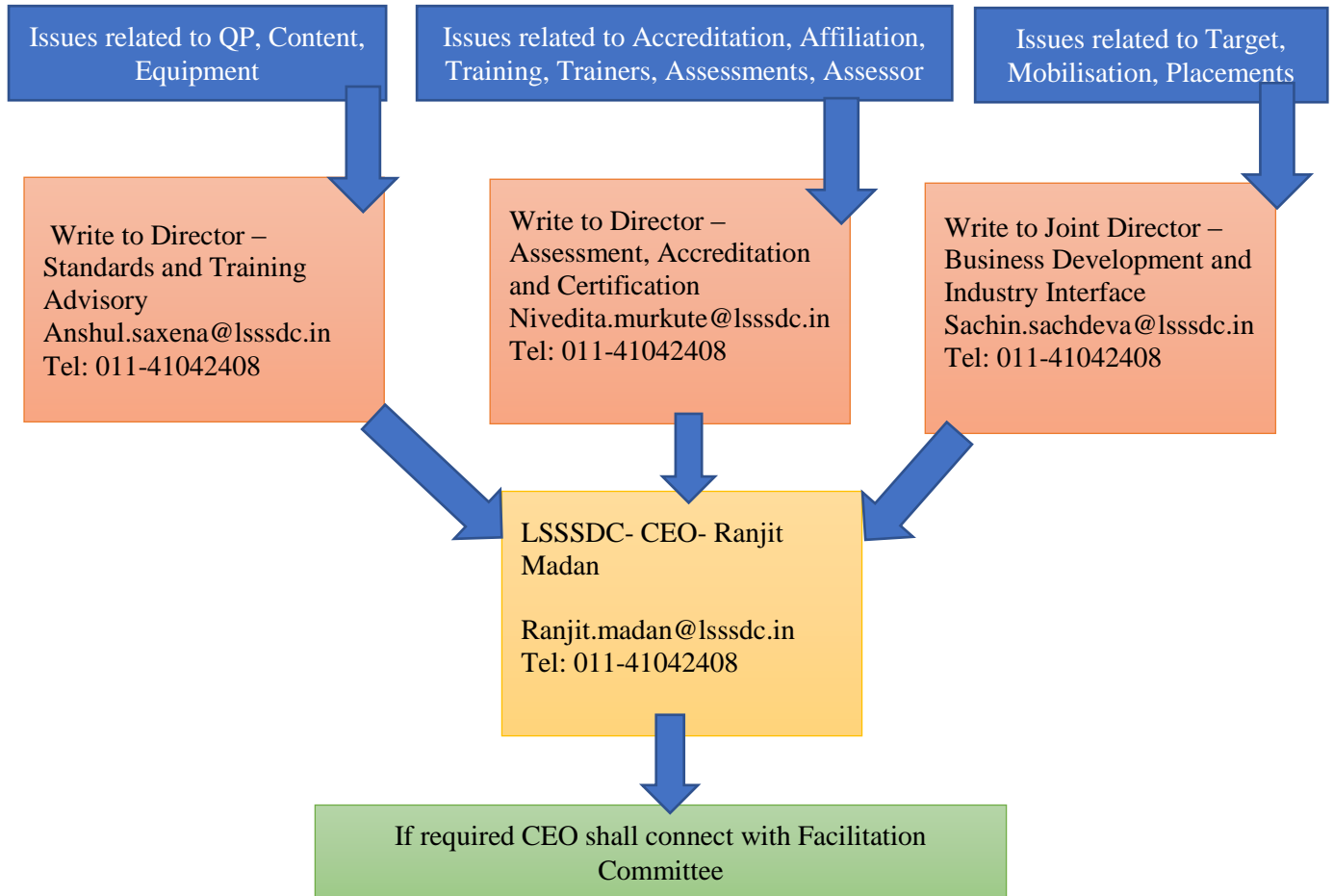


## Grievance Redress Process

Following figure shows flow of complaint redressal



## Facilitation Committee

LSSSDC has constituted a “Facilitation Committee” to address more complicated issues. This committee is formed by 5 Members. Four members are from General Body and CEO of LSSSDC.

The members are:

1. Dr Shubnum Singh:
2. Dr P. K. Gupta
3. Mr Ranjit Madan